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IT Business Analyst III – 5823-1

Translates business strategies into IT requirements and develops business requirements for IT services. Accountable to the IT function for advocacy of the IT policies, strategies, and practices. Communicates with the business customers around IT services, costs and needs.

Translates business needs/strategies into IT requirements and sources IT services to meet requirements (current and future). Understands end-to-end business processes, actively measures business contribution of enabling systems (functional business system measures), and initiates improvement to the process and/or systems. Works with service managers to ensure services meet customer needs.

Provides projected demand for services to the Service Managers.

Understands and communicates to the customers on both the cost and value of services provided.

Manages detailed business process software portfolio (when applicable). Performs front-end-loading (FEL), business case development and where appropriate, leads projects. Works with business-unit-specific vendors and industry groups. Influences customer demand. Reviews range of existing solutions available and presents options and recommendations to the customer on which ones to use.

Typically 5 - 7 years of experience. Experienced level. Requires a strong understanding of discipline. Able to apply knowledge and experience to complex problems and develop recommendations. Makes decisions within broad parameters. Acts as an informal resource for others with less experience.

This position is part of the IT team supporting the North Slope Operations and Capital Projects departments for the Alaska Business Unit.

The key focus of this position will be to interview business customers, understand business processes, and translate business needs into IT requirements. This position will need to be independent and able to communicate and interact with a broad range of customers. This position will involve working on several projects at a time, ranging from small, simple requests to large, complex projects.

We typically work the following types of projects: new software acquisition, software upgrades, workflow automation, SharePoint development, integration of data from several sources / databases, reporting & web application development, etc.

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